

# COVID-19 Most Acute Pain Points



**37%** of military spouse and **28%** of Veteran respondents or their spouses have **lost their job, are unable to work, or have had to reduce their hours as a result of the crisis**

**41%** of active-duty service member and **33%** of military spouse respondents **say their/their service-member's unit continues to train despite exposure concerns**

**8%** of respondents with school-aged children **cannot afford software or equipment needed for virtual school**

Responses from week 2 only. *Pain Points Poll* Polling Period: March 18 - 31, 2020 (Week one: March 18-24; Week two: March 25-31). Total respondents: 2,555 (Week one: 1,321; Week two: 1,234). When citing statistics, please include the respondent group and polling period (e.g.: "37% of military spouse respondents polled from March 25-31 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis:"). Questions should be directed to [survey@bluestarfam.org](mailto:survey@bluestarfam.org).

**33%** of respondents are proactively caring for their mental health, **down from 58% the previous week**

**29%** of respondents have or will **use savings or a credit card to cover expenses** during the outbreak.

**62%** of caregiver respondents report their **special needs child cannot maintain continuity of care**

**11%** of respondents requiring child care access **are considered mission essential and have no child care**