

Pain Point Poll Week 2

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Sheet 15

Polling Week	
Week 1 (3/18-3/24)	1,321
Week 2 (3/25-3/31)	1,234
Grand Total	2,555

Distinct count of Response ID
broken down by Polling
Week.

Blue Star Families' Pain Points Poll: Demographics

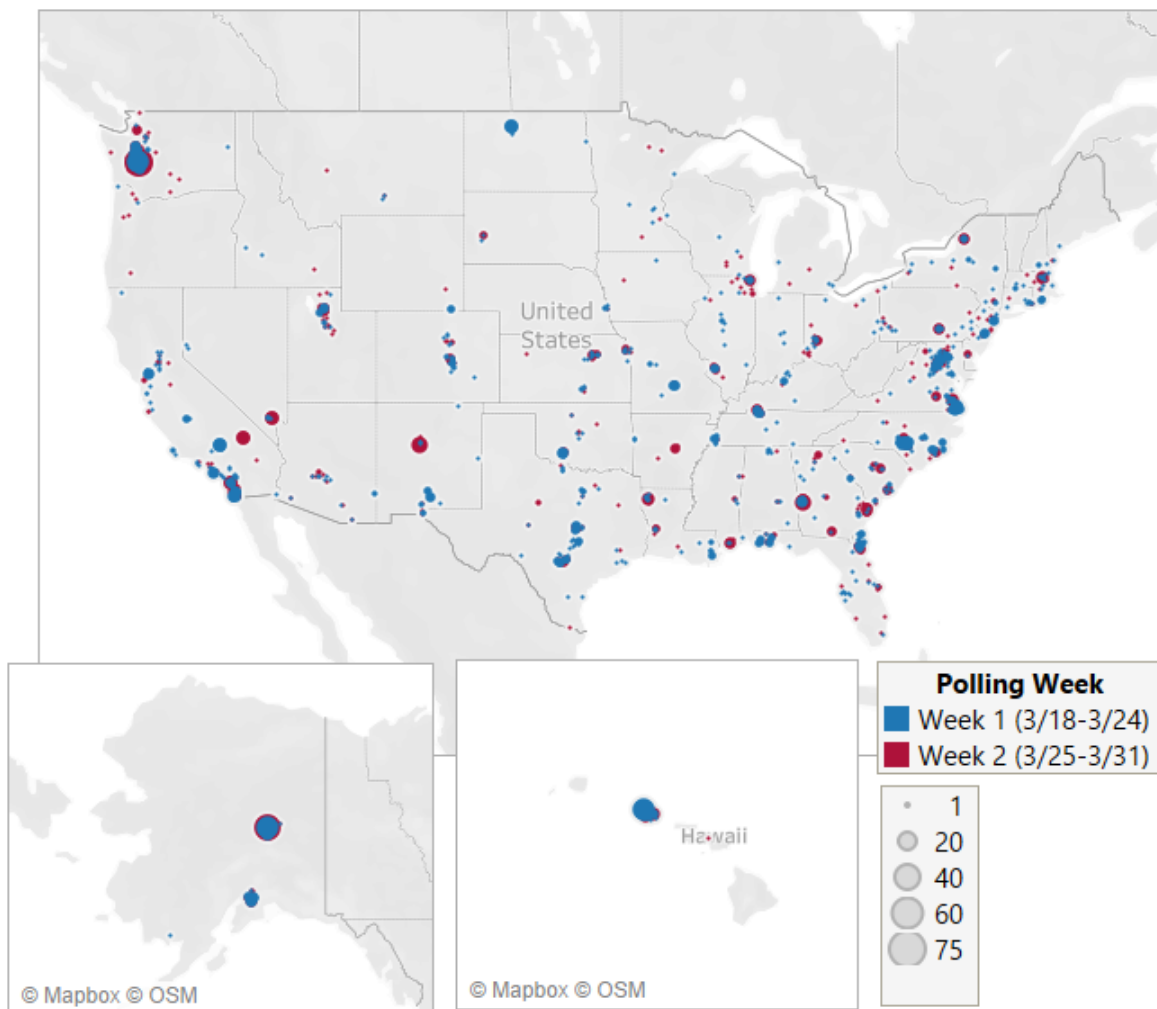
(March 18-31, 2020)

2,555

Respondents

Service Branch		
	Week 1 (3/18-3/24)	Week 2 (3/25-3/31)
Army	38%	54%
Navy	29%	13%
Air Force	26%	24%
Coast Guard	2%	1%
Marine Corps	7%	9%
Space Force		0%
Other - Branch		0%

Military Affiliation		
	Week 1 (3/18-3/24)	Week 2 (3/25-3/31)
Active-duty family	88%	88%
Veteran family	14%	14%
Other military affiliation	8%	12%
National Guard or Reserve family	3%	5%



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Pain Points Poll Polling Period:
March 18 - 31, 2020 (Week one:
March 18-24; Week two: March
25-31). Total respondents: 2,555
(Week one: 1,321; Week two: 1,234).
Questions should be directed to
survey@bluestarfam.org.

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Most Acute Pain Points

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37% of military spouse and

28% of Veteran respondents or their spouses have **lost their job, are unable to work, or have had to reduce their hours as a result of the crisis**

41% of active-duty service member and

33% of military spouse respondents **say their/their service-member's unit continues to train despite exposure concerns**

8%

of respondents with school-aged children **cannot afford software or equipment needed for virtual school**

Responses from week 2 only. *Pain Points Poll* Polling Period: March 18 - 31, 2020 (Week one: March 18-24; Week two: March 25-31). Total respondents: 2,555 (Week one: 1,321; Week two: 1,234). When citing statistics, please include the respondent group and polling period (e.g.: "37% of military spouse respondents polled from March 25-31 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis:). Questions should be directed to survey@bluestarfam.org.

33%

of respondents are proactively caring for their mental health, **down from 58% the previous week**

29%

of respondents have or will **use savings or a credit card to cover expenses** during the outbreak.

62%

of caregiver respondents report their **special needs child cannot maintain continuity of care**

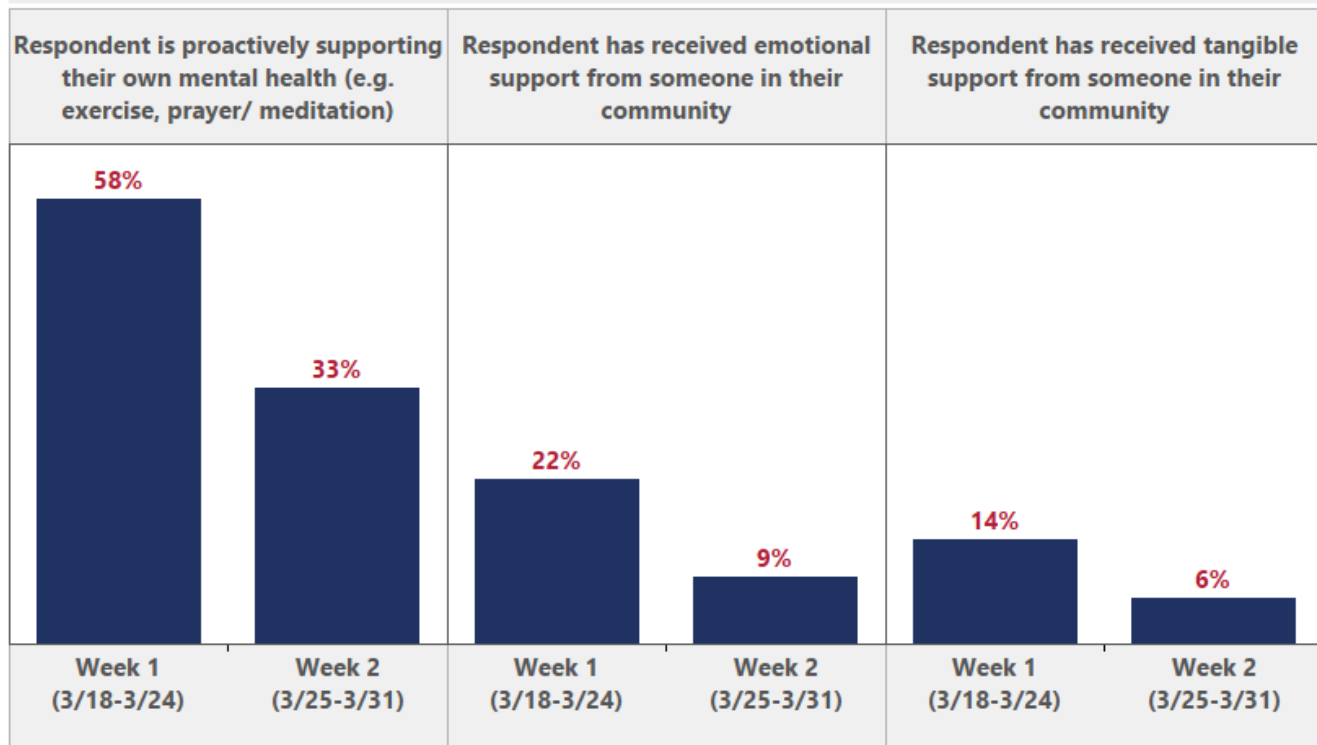
11%

of respondents requiring child care access **are considered mission essential and have no child care**

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Week 2: Spotlight on mental health

All measured protective factors that support mental health have declined since Week 1



"I need to seek anxiety medication bc of present circumstances [covid-19 and a deployed spouse] but will not see a doc for fear of exposure and fear of efmp being a hindrance to my spouses' career."

- Army Spouse

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(Week one: March 18-24; Week two: March 25-31).
Total respondents: 2,555 (Week one: 1,321; Week two: 1,234). Cited statistics should include the polling period (e.g. "33% of respondents polled from March 25-31 indicate they are proactively supporting their mental health, down from 58% who reported the same in the previous week"). Questions should be directed to survey@bluestarfam.org.

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Week 2: Spotlight on military training

Report the service member's unit continues to train despite exposure concerns

Active-duty service members

41%

Military spouses

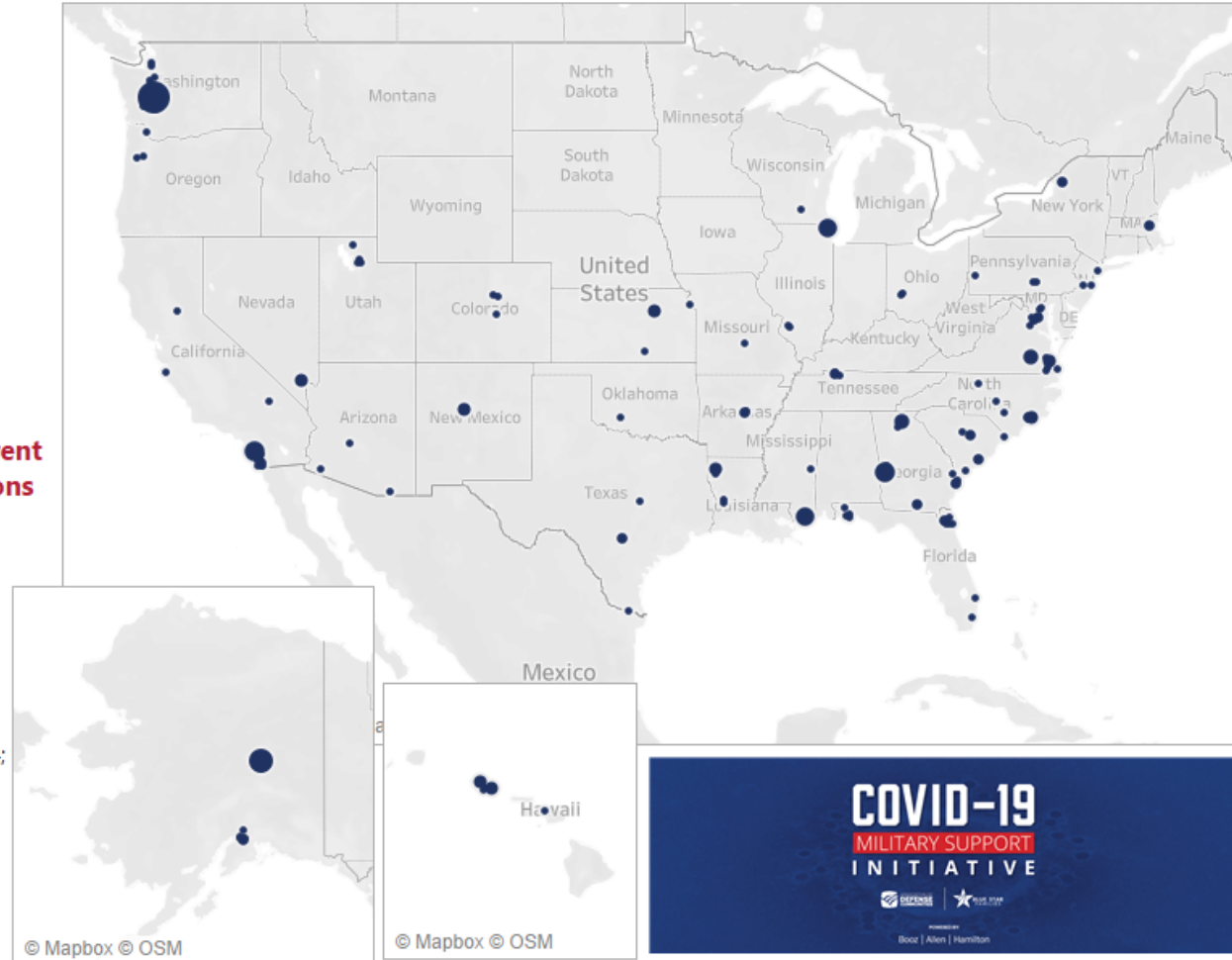
33%

"We do not have confidence with current leadership making appropriate decisions in regards to the health and safety of service members and their families."

- Air Force spouse

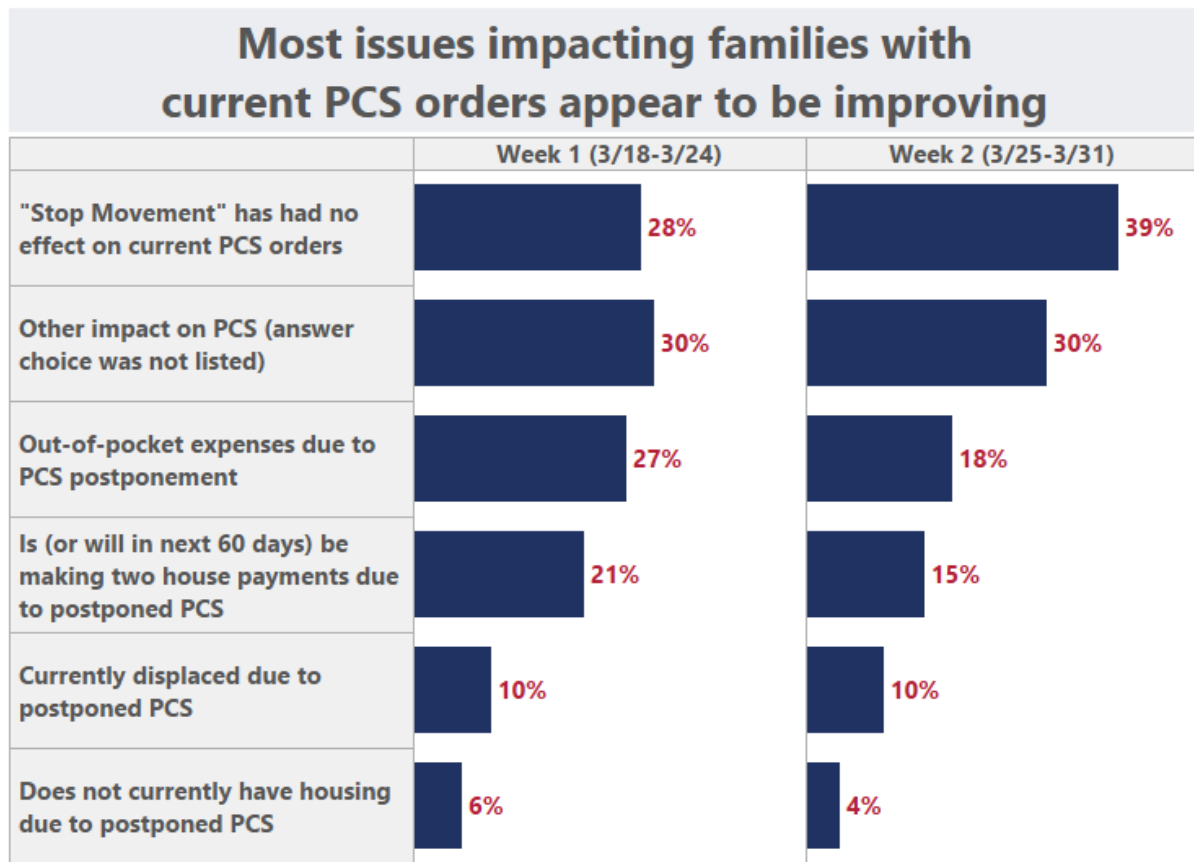
Period: March 18 - 31, 2020 (Week one: March 18-24; Week two: March 25-31). Total respondents: 2,555 (Week one: 1,321; Week two: 1,234). All statistics cited here should include the polling period (e.g. "41% of active-duty service members polled from March 25-31 report their unit continues to train despite exposure concerns"). Questions should be directed to survey@bluestarfam.org.

Respondents who indicate their/their service member's unit continues to train despite exposure concerns



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Week 2: Spotlight on PCS



"We sold our home, and now our pcs has been put in hold. We have 3 high risk people in our family and will soon be homeless or face massive air bnb costs or hotel costs that we cannot afford. We also have nowhere to move our belongings and no way to do it because the movers are no longer allowed to come." - Army spouse



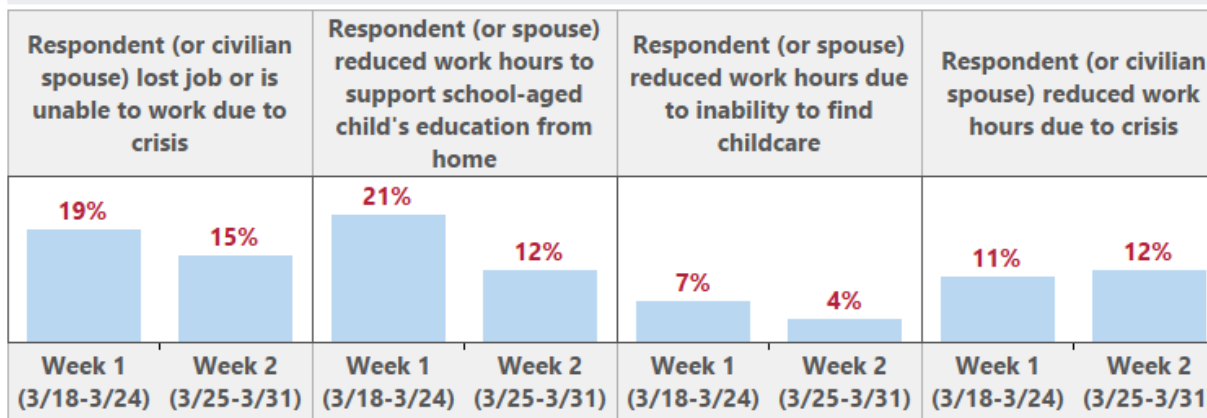
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Week 2: Spotlight on employment

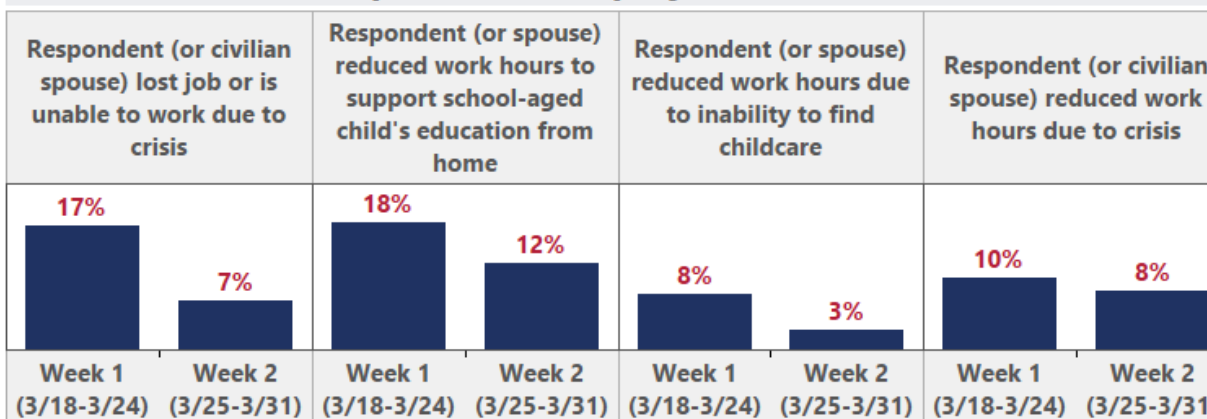


Military spouse respondents: employment and work hours



"I continue to work remotely full-time, while also parenting full-time because child care is closed." -unspecified affiliation

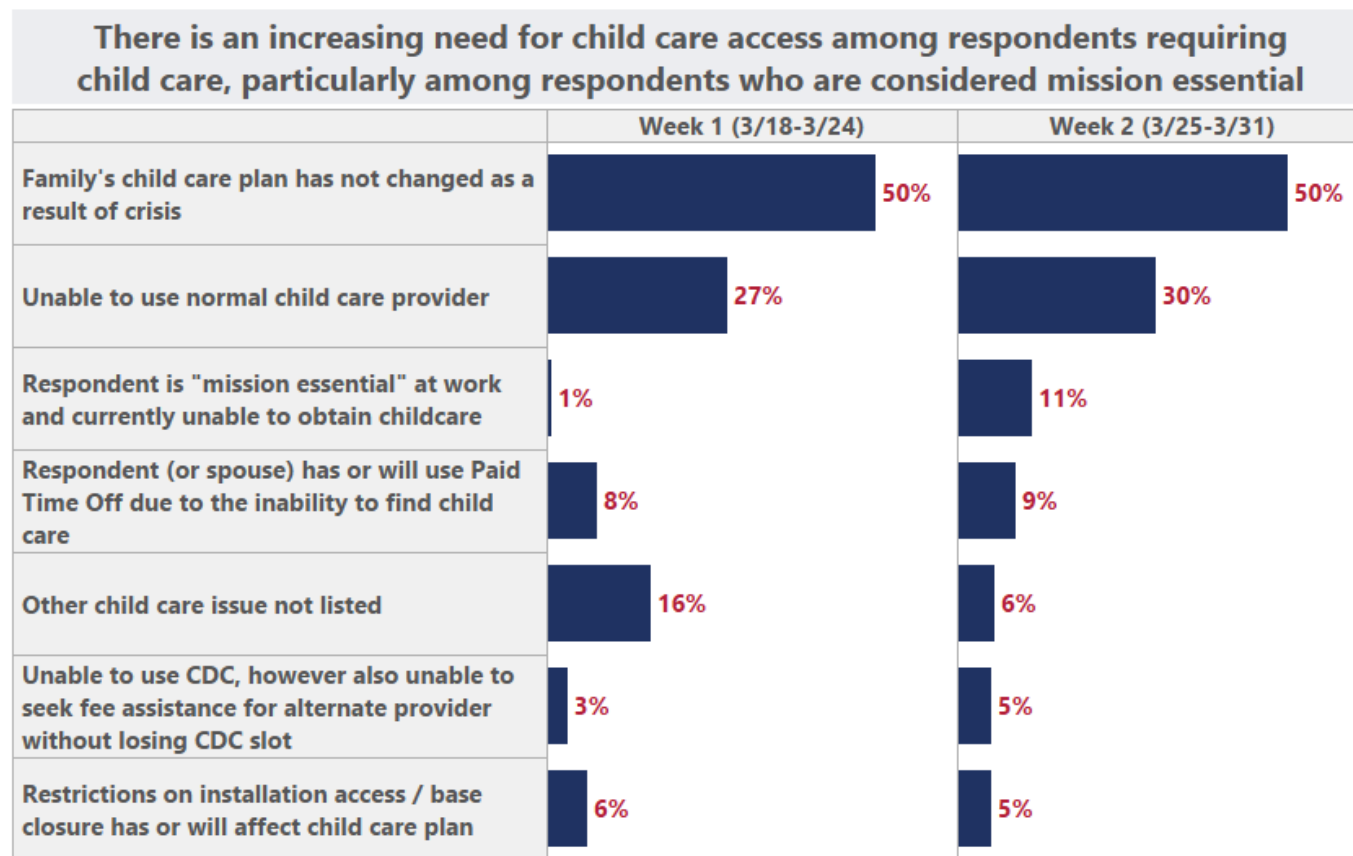
Veteran respondents: employment and work hours



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Week 2: Child care



"Spouse is considered mission essential and I am a healthcare worker, fort benning sas will not allow our child to attend because even though he attends after school program as all slots are reserved for mission essential and emergency personnel children." -Army spouse

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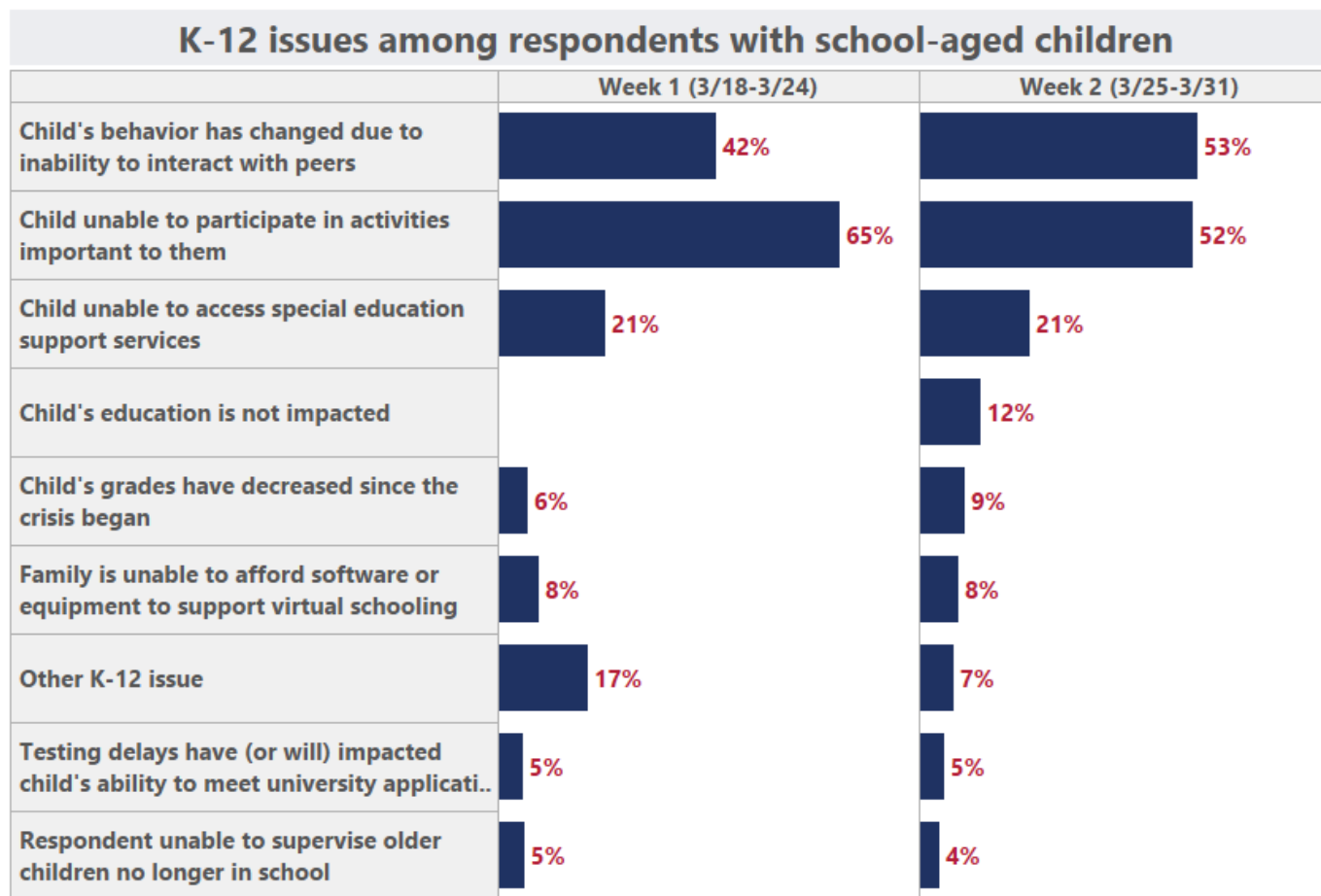


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Week 2: K-12 education



"The school system is attempting the best in this situation but I realize my children are not being challenged and I'm unable to provide full attention to all 4 of my children since they are different age ranges in education."

- Army Spouse

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Week 2: Finances



28%

of respondents indicate the crisis **has NOT impacted their family financially**

"My husband and I had to resort to using a credit card to pay for groceries since we had to buy extra for self-isolation purposes during this crisis. Though we're trying to decrease our debt." - Air Force spouse

29%

of respondents indicate their family has (or will) **used savings or a credit card to cover necessary expenses** during the outbreak

Data points included here were added to the Pain Points Poll in week 2. *Pain Points Poll*
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