

# COVID-19 Acute Pain Points

COVID-19  
MILITARY SUPPORT  
INITIATIVE



9%

of military family respondents (or their spouses) have **applied for unemployment benefits**

36%

of military family respondents have no pre-existing anxiety or depressive disorder diagnosis, but **are now experiencing symptoms as a result of the crisis**

36%

of military family respondents are doing about the same as they were 2-4 weeks ago, while **50% say they are doing worse, and 14% say they are doing better**

91%

of military family respondents indicate that **educational services for children are needed in their community** during this crisis

18%

of military family respondents with school-aged children indicate **their child's grades have decreased since the outbreak began**, up from 6% in week one of polling

***"My child has struggled with changing requirements for online assignments or participation. We are worried about scheduled AP testing and the effects this will have on her progress next year after we PCS."***

*-Air Force Spouse*

*Polling and analysis made possible by Booz Allen Hamilton and USAA*

*Pain Points Poll* Polling Period: March 18 - April 14, 2020 (Week one: 3/18-3/24; Week two: 3/25-3/31; Week three: 4/1-4/7; Week four: 4/8-4/14). Total respondents: 3,913. (Week one: 1,321; Week two: 1,234; Week three: 690; Week 4: 668). **Unless otherwise indicated, all statistics included here are from Week 4 of polling and refer to ALL respondents, including civilians.** When citing statistics, please include the respondent group and polling period (e.g.: "37% of military spouse respondents polled from April 1-7, 2020 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis). Questions should be directed to [survey@bluestarfam.org](mailto:survey@bluestarfam.org).