

COVID-19

Week 5: Acute Pain Points

32%

of respondents with current PCS orders report they **will be making two or more house payments within 60 days due to their PCS postponement**

19%

of military Mission Essential personnel and **20%** of civilian **Mission Essential personnel respondents who need childcare don't have it***

Pain Points Poll Polling Period: March 18 - April 21, 2020 (Week one: 3/18-3/24; Week two: 3/25-3/31; Week three: 4/1-4/7; Week four: 4/8-4/14; Week five: 4/15-4/21). Total respondents: 4,662. (Week one: 1,321; Week two: 1,234; Week three: 690; Week four: 668; Week five: 749). **Unless otherwise indicated, all statistics included here are from Week 5 of polling and refer to ALL respondents, including civilians.** When citing statistics, please include the respondent group and polling period (e.g.: "37% of military spouse respondents polled from April 1-7, 2020 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis). Questions should be directed to survey@bluestarfam.org.

*Respondents from weeks 4 and 5 of polling are grouped here due to a low response rate; however, the percentages are similar for each of the polling periods.

68%

of military family respondents and **62%** of veteran family respondents say they are **considerably more stressed than they were before the crisis**

The impact the crisis will have on state and local budgets is the greatest issue of concern among defense community professionals



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