

COVID-19 Military Support Initiative

Pain Points Data

*Data included here was collected from March 25-31, 2020, as part of Blue Star Families' "Pain Points Poll."
Questions about this information should be directed to survey@bluestarfam.org.*

Most Acute Pain Points:

- 62% of caregiver respondents report their **special needs child cannot maintain continuity of care.**
- 41% of active-duty service members and 33% of military spouse respondents **say they or their service-members unit continues to train despite exposure concern**
- 37% of military spouses and 28% of Veteran respondents have **lost their job, are unable to work, or have had to reduce their hours as a result of the crisis**

Mental Health:

- 33% of respondents are proactively supporting their mental health.
- 9% of respondents have received emotional support from someone in their community.
- 6% of respondents have received tangible support from some in their community.

Employment Issues:

- 15% of respondents have lost their job or are unable to work due to the crisis
- 12% of respondents reduced work hours to support school-aged children's education from home.
- 12% of respondents reduced work hours due to the crisis.

Childcare:

- 30% of respondents are unable to use their normal childcare provider
- 11% of respondents are "mission essential" at work and care currently unable to obtain childcare.
- 9% of total respondents are forced to take unplanned PTO due to the inability to acquire childcare.

Finances:

- 29% of respondents indicate their family has (or will) used savings or a credit card to cover necessary expenses during the crisis.

Dependent Children's Education:

- 53% of total respondents reported a noticeable change in their child(ren)'s behavior that they attribute to the inability to socialize with peers
- 52% of total respondents report their child(ren) are unable to participate in extracurricular activities that are important to them.
- 21% of total respondents have lost access to special education and support services.

Permanent Change of Station (PCS)

- 18% of respondents report out of pocket expenses due to PCS postponement.
- 15% of respondents is (or will in the next 60 days) be making two house payments due to postponed PCS
- 10% of respondents are currently displaced due to postponed PCS