

# COVID-19

## Week 6: Acute Pain Points

**37%**

of military family respondents **say their child is not receiving grades due to the crisis**

**10%**

of military spouse respondents report they are **struggling to pay off student loans due to the current crisis**

**18%**

of military spouse respondents who were working prior to the COVID-19 crisis have **lost their job or are unable to work**

**25%**

of military family respondents report their service member is **currently deployed, has been activated** to respond to the crisis, or their family is living apart ("geo-batching")

*Polling and analysis made possible by Booz Allen Hamilton and USAA*

*Pain Points Poll* Polling Period: March 18 - April 28, 2020 (Week one: 3/18-3/24; Week two: 3/25-3/31; Week three: 4/1-4/7; Week four: 4/8-4/14; Week five: 4/15-4/21; Week six: 4/22-4/28). Total respondents: 5,222. (Week one: 1,321; Week two: 1,234; Week three: 690; Week 4: 668; Week 5: 749; Week 6: 560). **Unless otherwise indicated, all statistics included here are from Week 5 of polling and refer to ALL respondents, including civilians.** When citing statistics, please include the respondent group and polling period (e.g.: "37% of military spouse respondents polled from April 1-7, 2020 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis). Questions should be directed to [survey@bluestarfam.org](mailto:survey@bluestarfam.org).

