



COVID-19 Military Support Initiative

Pain Points Data

Data included here was collected from April 22-28, 2020, as part of CMSI "Pain Points Poll."

Polling and analysis made possible by Booz Allen Hamilton and USAA

Questions about this information should be directed to survey@bluestarfam.org.

Acute Pain Points:

- 37% of military family respondents **say their child is not receiving grades due to the crisis**
- 25% of military family respondents report their service member is **currently deployed, has been activated** to respond to the crisis, or their family is living apart ("geo-batching")
- 18% of military spouse respondents who were working prior to the COVID-19 crisis have **lost their job or unable to work**
- 10% of military spouse respondents report they are **struggling to pay off student loans due to the current crisis**

School-Aged Children:

21% of respondents say their special needs child **lost access to the special education and support services that their school provides**

- 5% of respondents reported that their family is **unable to afford equipment/service needed to participate in virtual school**

Health & Wellness:

- 82% of military family respondents are **practicing social distancing**
- 73% of military family respondents are **taking active measures to support their own mental health**

Veteran Community:

- 41% of veteran community respondents **indicated that financial assistance is needed**
- 36% of veteran respondents indicated **mental health care is needed in their community**
- 32% of veteran respondents reported **educational services for children are needed in their community**
- 25% of veteran family respondents indicated more **outdoor recreational activities (in accordance with social distancing best practices) are needed**
- 25% of Veteran family respondents indicated **grocery delivery or curbside pick-up is needed**

"As a teleworking parent, I am shouldering the majority of household responsibilities while trying to school a preschooler and do 8 hours of work....." - Military Spouse