COVID-19 Military Support Initiative

Pain Points Data
Data included here was collected from April 22-28, 2020, as part of CMSI “Pain Points Poll.”
Polling and analysis made possible by Booz Allen Hamilton and USAA
Questions about this information should be directed to survey@bluestarfam.org.

Acute Pain Points:
- 37% of military family respondents say their child is not receiving grades due to the crisis
- 25% of military family respondents report their service member is currently deployed, has been activated to respond to the crisis, or their family is living apart (“geo-baching”)
- 18% of military spouse respondents who were working prior to the COVID-19 crisis have lost their job or unable to work
- 10% of military spouse respondents report they are struggling to pay off student loans due to the current crisis

School-Aged Children:
- 21% of respondents say their special needs child lost access to the special education and support services that their school provides
- 5% of respondents reported that their family is unable to afford equipment/service needed to participate in virtual school

Health & Wellness:
- 82% of military family respondents are practicing social distancing
- 73% of military family respondents are taking active measures to support their own mental health

Veteran Community:
- 41% of veteran community respondents indicated that financial assistance is needed
- 36% of veteran respondents indicated mental health care is needed in their community
- 32% of veteran respondents reported educational services for children are needed in their community
- 25% of veteran family respondents indicated more outdoor recreational activities (in accordance with social distancing best practices) are needed
- 25% of veteran family respondents indicated grocery delivery or curb-side pick-up is needed

“As a teleworking parent, I am shouldering the majority of household responsibilities while trying to school a preschooer and do 8 hours of work…..” - Military Spouse

Updated 5/4/2020