

COVID-19

Week 7: Acute Pain Points

38%

of service member respondents report they are at least somewhat concerned about the impact of COVID-19 restrictions on their ability to receive a fair evaluation of their current position*

16%

of female respondents who were working prior to the crisis say their work quality has declined, compared to **5%** of male respondents who say the same

8%

of respondents with current PCS orders remain displaced (but have housing) and **5%** report they do not currently have housing

25%

of National Guard respondents believe financial assistance is a top unmet need in their community

Polling and analysis made possible by Booz Allen Hamilton and USAA

Pain Points Poll Polling Period: March 18 - May 5, 2020 | Total respondents: 6,044. (Week one: 3/18-3/24 & 1,321 respondents; Week two: 3/25-3/31 & 1,234; Week three: 4/1-4/7 & 690 respondents; Week four: 4/8-4/14 & 668 respondents; Week five: 4/15-4/21 & 560; Week six: 4/22-4/28 & 560 respondents; Week seven: 4/29-5/5 & 822 respondents). **Unless otherwise indicated, statistics included here are from Week 7 of polling and refer to ALL respondents, including civilians.** When citing statistics, please include the respondent group and polling period (e.g.: "37% of military spouse respondents polled from April 1-7, 2020 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis). Questions should be directed to survey@bluestarfam.org.

*Grouped statistics from weeks 5-7 to increase response rate.

