COVID-19 Military Support Initiative

Pain Points Data

Data included here was collected from May 6-12, 2020, as part of CMSI “Pain Points Poll.”
Polling and analysis made possible by Booz Allen Hamilton and USAA
Questions about this information should be directed to survey@bluestarfam.org.

Acute Pain Points:

● 70% of respondents report their child(ren) have had behavioral changes due to their inability to socialize with peers
● 32% of military family respondents report their child is supposed to transition to a new school this year
● 20% of military family caregiver respondents say they DO have all the resources they need to effectively care for their child or adult with special needs
● 13% of veteran and 7% of military family respondents have a member of their household who is at high risk of infection and remain unable to shop due to fear of exposure

Female Service Members:

● 51% of female service member respondents report they continue to work remotely/through telework
● 26% of female service member respondents say they have increased working hours
● 12% of female service member respondents report the quality of their work has declined because they are now caring for children while working
● 8% of female respondents have reduced hours/work to homeschool/educate child(ren) due to school closure during the current crisis
● 8% of female service member respondents report they have reduced hours/work due to NOT being able to secure childcare during the crisis

Transitioning Students:

At least one-third of respondents whose children will be transferring schools are “extremely concerned” about:

● 35% - smooth transition into new school (including distance education)
● 35% - addressing knowledge gaps that emerged due to non-traditional schooling
● 32% - distance learning in a new location
● 32% - registering child(ren) if schools are closed
● 31% - obtaining documents needed to enroll their child(ren) into a new school

Food Insecurity Among Military Families:

● 19% of military family respondents say grocery delivery/curbside pick-up remains an unmet need in their local community, it remains a top-three unmet need
● 9% of military family respondents use free/reduced-price school breakfasts/lunches and are now food insecure due to school closures