



## COVID-19 Military Support Initiative

### Pain Points Data

*Data included here was collected from May 6-12, 2020, as part of CMSI "Pain Points Poll."*

*Polling and analysis made possible by Booz Allen Hamilton and USAA*

*Questions about this information should be directed to [survey@bluestarfam.org](mailto:survey@bluestarfam.org).*

#### Acute Pain Points:

- 70% of respondents report their **child(ren) have had behavioral changes due to their inability to socialize with peers**
- 32% of military family respondents report their **child is supposed to transition to a new school this year**
- 20% of military family caregiver respondents say they **DO have all the resources they need to effectively care for their child or adult with special needs**
- 13% of veteran and 7% of military family respondents have a **member of their household who is at high risk of infection and remain unable to shop due to fear of exposure**

#### Female Service Members:

- 51% of female service member respondents report they **continue to work remotely/ through telework**
- 26% of female service member respondents say they have **increased working hours**
- 12% of female service member respondents report the **quality of their work has declined** because they are now caring for children while working
- 8% of female respondents have **reduced hours/work to homeschool/educate child(ren) due to school closure during the current crisis**
- 8% of female service member respondents report they have **reduced hours/work due to NOT being able to secure childcare during the crisis**

#### Transitioning Students:

**At least one-third of respondents whose children will be transferring schools are "extremely concerned" about:**

- 35% - smooth transition into new school (including distance education)
- 35% - addressing knowledge gaps that emerged due to non-traditional schooling
- 32% - distance learning in a new location
- 32% - registering child(ren) if schools are closed
- 31% - obtaining documents needed to enroll their child(ren) into a new school

#### Food Insecurity Among Military Families:

- 19% of military family respondents say **grocery delivery/curbside pick-up remains an unmet need in their local community, it remains a top-three unmet need**
- 9% of military family respondents **use free/reduced-price school breakfasts/lunches and are now food insecure due to school closures**