COVID-19 Military Support Initiative

Pain Points Data
Data included here was collected from May 13-19, 2020, as part of CMSI "Pain Points Poll."
Polling and analysis made possible by Booz Allen Hamilton and USAA
Questions about this information should be directed to survey@bluestarfam.org.

Acute Pain Points:
- 70% of respondents report “addressing content gaps in grade level standards” is a top-five concern for completing the 2019-2020 school year
- 41% of military family respondents report educational services for children is a top-three need for their family during COVID, up from 24% in week 5 of polling
- 17% of active-duty spouse respondents, on average across polling weeks 5-10, report they have lost their job and/or are unable to work as a result of the crisis
- Outdoor recreational activities (in accordance with social distancing best practices) is the most common resource military and veteran family respondents are using or need during the pandemic; however, nearly one-third of military and veteran family respondents report this to be an unmet in their local community

Unmet Education Needs:
- 31% of military family respondents report “educational services for children” is an unmet need in their local community; it is the top reported unmet need in week 10
- All groups identify “educational services for children” as a top-five unmet need in their community

Military Families’ Top Concerns For Completing the 2019-2020 School Year:
- 34% Individualized Education Plan (IEP) compliance, including progress and/or completion of goals, skills maintenance, and practice
- 24% Collecting school records and belongings from the school if schools remain inaccessible
- 19% Enrolling student(s) into summer learning program at current location
- 14% Secondary course credit, including how secondary course credit(s) will be assigned by semester and/or for full year courses

Military Spouse Employment
- 17% of active-duty spouse respondents on average across polling weeks 5-10, report they have lost their job and/or unable to work as a result of the crisis
- 6% of military spouse respondents report they have applied for unemployment benefits

Wellness & Outdoor Activities: Services Needed
- 43% of active duty family respondents like outdoor recreational activities (in accordance with social distancing best practices)
- 41% of active duty family respondents say they use/need educational resources for children
- 36% of active duty family respondents say they use/need grocery or curbside pick-up

Updated 6/1/2020