

Week 10: Acute Pain Points

41%

of military family respondents report **educational services for children is a top-three need** for their family during COVID, up from **24%** in week 5 of polling

Outdoor recreational activities

(in accordance with social distancing best practices) **is the most common resource military and veteran family respondents are using or need** during the pandemic; however, **nearly one-third** of military and veteran family respondents report this to be an unmet need in their local community

Polling and analysis made possible by Booz Allen Hamilton and USAA

Pain Points Poll Polling Period: March 18 - May 26, 2020 | Total respondents: 7,421. (Week one: 3/18-3/24 & 1,321 respondents; Week two: 3/25-3/31 & 1,234; Week three: 4/1-4/7 & 690 respondents; Week four: 4/8-4/14 & 668 respondents; Week five: 4/15-4/21 & 560; Week six: 4/22-4/28 & 560 respondents; Week seven: 4/29-5/5 & 822 respondents; Week eight: 5/6-5/12 & 562 respondents; Week nine: 5/13-5/19 & 160 respondents; Week ten: 5/20-5/26 & 655 respondents). **Unless otherwise indicated, statistics included here are from Week 10 of polling and refer to ALL respondents, including civilians.** When citing statistics, please include the respondent group and polling period (e.g.: "37% of military spouse respondents polled from April 1-7, 2020 indicate they have lost their job, are unable to work, or have had to reduce hours as a result of the crisis). Questions should be directed to survey@bluestarfam.org.

17%

of active-duty spouse respondents, on average across polling weeks 5-10, report they **have lost their job and/or are unable to work as a result of the crisis**

70%

of respondents report "**addressing content gaps in grade level standards**" is a **top-five concern** for completing the 2019-2020 school year

