

USAA



Wayne Peacock USAA President and CEO Wayne Peacock is the president and chief executive officer of USAA, with more than 30 years of experience at the company. Founded in 1922 as an insurance association serving military families, USAA is one of America's leading financial services companies. It offers insurance, banking, and investment and retirement solutions to its more than 13 million members. The company is headquartered in San Antonio, with offices in the U.S. and Europe, and owns more than \$200 billion in assets.

A proud USAA member for more than 30 years, Peacock joined the company in 1988 in its real estate investment subsidiary and has served on the Executive Council since 2006. During his tenure at USAA, he has led teams across the organization, including contact centers, information technology, shared services, strategy, marketing and communications, security, and corporate real estate. Before becoming CEO in February 2020, Peacock was president of USAA's Property & Casualty Insurance Group, the fifth-largest auto insurance carrier, and third-largest homeowners insurance carrier.

USAA ranks 87th on the Fortune 500, 27th on Fortune's World's Most Admired Companies, and sixth on America's Best Employers for Veterans 2020 list. The company is committed to giving at least 1% of its pre-tax income to nonprofits, with 60% prioritized for military causes. This includes a \$50 million gift over three years to nonprofits focused on improving racial equity.

Peacock is a member of USAA's Board of Directors and USAA's Federal Savings Bank Board of Directors. He is a member of the Business Roundtable (BRT), an association of CEOs of America's leading companies, and an inaugural member of the Federal Reserve Board's Insurance Policy Advisory Committee. He also serves on the Board of Trustees of The Institutes, a risk management and insurance knowledge provider. He is active in community, industry and trade groups, and is a proud Eagle Scout.

Peacock graduated from Tulane University with a Bachelor of Arts in Economics. He has completed executive education programs at Harvard, Duke, and Stanford universities and the American Institute of CPCU Executive Education Program at the Wharton School of the University of Pennsylvania.

NAVY FEDERAL CREDIT UNION



Mary McDuffie is the President/CEO at Navy Federal Credit Union, headquartered in Vienna, Virginia.

Ms. McDuffie joined Navy Federal in 1999, serving as senior vice president for marketing and product development. Ms. McDuffie was later promoted to executive vice president for lending, where she led the credit union's consumer, credit card, mortgage, and equity loan activities, from originations to collections. She then moved to executive vice president of Delivery Channels and Communications. In this role, Ms. McDuffie oversaw digital banking, contact center operations, marketing, and research operations. Most recently, Ms. McDuffie served as chief operating officer at Navy Federal before assuming her current role on January 18, 2019.

Before joining Navy Federal, Ms. McDuffie served as senior vice president of marketing for Star Systems, Inc. She began her career with J. Walter Thompson (JWT), working in the Washington, D.C. and Jakarta, Indonesia offices. Over her career, she has worked with a wide range of clients, including the United States Marine Corps, IBM, Kodak, Unilever, and Freddie Mac.

Ms. McDuffie graduated with honors from Wellesley College.

PENFED CREDIT UNION



James Schenck is President & CEO of PenFed Credit Union, America's second-largest federal credit union. Since James became CEO in April 2014, PenFed has:

- Grown membership from 1.3 million to 2.4 million
- Grown assets from \$17.6 billion to \$30 billion
- Grown the institution's net worth by over \$1.6

billion

James also serves as CEO of the PenFed Foundation, which has provided more than \$40 million in financial support to military service members, veterans, families, and support networks through programs on financial education, homeownership, veteran entrepreneurship, and short-term assistance.

Under James's leadership, PenFed has earned many awards as an employer and a community leader. Among the most recent accolades:

- Top 50 US employer for veterans and Latinas for three consecutive years
- National Military Family Association's Champion Award for supporting military spouses' job creation and military children's education
- Canine Companions for Independence's Hearts & Heroes Award for raising assistance dogs to transform the quality of life for people with disabilities
- Association of the US Army's John W. Dixon Award for outstanding contributions to the national defense community
- Council for Economic Education's Visionary Award for teaching consumers financial literacy
- Volunteer Alexandria's Large Business Philanthropist Award for supporting charitable organizations, outreach, and events throughout northern Virginia

On PenFed's leadership team since 2001, James led most of PenFed's operating divisions. From 2011 to 2014, he was President of a wholly-owned subsidiary, PenFed Realty. In past years, he ran the credit union's operations as COO and Chief Administrative Officer. James began his credit union career in 1999 as a volunteer, serving on the Board of Directors of West Point Federal Credit Union and PenFed.

Extending the credit union philosophy of "People Helping People," James volunteers for other business groups. He serves on the boards of the Armed Services Arts Partnership, Greater Washington Hispanic Chamber of Commerce, Northern Virginia Technology Council, and US Chamber of Commerce.

During his military career, James flew Black Hawk helicopters in Korea and trained other US Army aviators as a night vision goggle instructor pilot. He served on the Army Staff in the Office

of the Deputy Chief of Staff for Operations and Plans and was later selected to serve as a Special Assistant to the Secretary of the Army. He received the Legion of Merit for his contribution to the Army by overseeing creation of the \$453 million Army University Access Online educational initiative. Prior to his assignment to the Pentagon, James taught Economics and Finance at the United States Military Academy. James is a graduate of the Harvard Business School and West Point. James was selected by HillVets as one of the nation's 100 most influential and impactful veterans.

James is still an avid pilot and recently completed an orientation flight in an F-16 fighter jet. James is always looking for his next adventure.

BLUE STAR FAMILIES



Kathy Roth-Douquet is a non-profit executive, author, commentator, strategist, and attorney.

As Co-Founder and CEO of Blue Star Families, she is a national spokesperson for military-connected families. Kathy is a commentator on patriotism, civil-military affairs, the value of service, and the experience of military families. She has appeared on the Today Show, Fox and Friends, NPR, CNN, and other media outlets. Her work has appeared in magazines and newspapers across the country. She is a frequent speaker at universities, policy forums, military audiences, and civic groups. She is the co-author of two books, including *AWOL: The Unexcused Absence of America's Upper Classes from Military Service and How It Hurts Our Country*, (HarperCollins, 2006), with Frank Schaeffer.

Kathy has served in the White House and in the Department of Defense. In the latter role, as Principal Assistant Deputy Under Secretary of Defense (Acting), she received the Secretary of Defense Medal for Outstanding Public Service for her work on defense reform. She is also a recipient of President George H. W. Bush's Daily Point of Light Award, and received the Chief of Staff of the Army Outstanding Civilian Service Award. She has served on a number of boards including Princeton University's Board of Trustees, and was named the first nominee into the Ford Hall of Heroes at the Pro Football Hall of Fame.

She is a military spouse of 24 years, four deployments, and 9 moves. She lives with her husband and two children in Northern Virginia.