

COVID-19 Military Support Initiative

Pain Points Data

*Data included here was collected from March 18-24, 2020, as part of Blue Star Families' "Pain Points Poll."
Questions about this information should be directed to survey@bluestarfam.org.*

Most Acute Pain Points:

- 46% of total respondents or their spouses have **lost their job, are unable to work, or have had to reduce their hours as a result of the crisis**
- 21% of total respondents with PCS orders are currently or will **in the next 60 days be paying two mortgage or rent payments**

Financial Stress:

- 11% of total respondents are continuing to pay childcare costs even though the school or facility is closed.
- 8% of total respondents are unable to afford more than a week's worth of food.
- 7% of total respondents have unexpected out of pocket costs as a result of delayed military orders.

Employment Issues:

- 21% of total respondents reported that they or their spouse have reduced working hours due to homeschooling obligations.
- 18% of total respondents reported that they or their spouse have lost a job or been unable to work as a result of the ongoing crisis.
- 15% of total respondents indicate they have increased hours at work during the current crisis

Childcare:

- 17% of total respondents are unable to use their normal childcare provider
- 5% of total respondents are forced to take unplanned PTO due to the inability to acquire childcare.

Dependent Children's Education:

- 43% of total respondents report their child(ren) are unable to participate in extracurricular activities that are important to them.
- 27% of total respondents reported a noticeable change in their child(ren)'s behavior that they attribute to the inability to socialize with peers.
- 14% of total respondents have lost access to special education and support services.

Caregiver Obligations:

- 12% of total respondents reported their special needs child is unable to maintain continuity of care.

Health and Wellness:

- 12% of total respondents are unable to maintain continuity of care for mental health/behavioral health
- 11% of total respondents had a member of their immediate family who are high-risk for complications from COVID-19 and were unable to shop for key items.
- 9% of total respondents could not find food items necessary to accommodate a family member's dietary needs/restrictions.
- 6% of total respondents were unable to obtain prescription medications they need as a result of this outbreak.

Personnel & Readiness:

- 10% of total respondents report that a member of their household was quarantined within the US
- 7% of total respondents report that a member of their household was in quarantine outside the US.
- Family of National Guard members called to activation fear the risk of exposure due to ongoing PPE shortages.